

Agent Activity

Name (Phone) ↑	Status	Calls Handled	Avg. Handle Time	Avg. Talk Time	Missed Calls	Outbound Attempts	Outbound Talk Time
Emily Ayers (103)	Available	3	1:41	1:41	0	0	0:00
Matt Beam (101)	Offline	0	0:00	0:00	0	0	0:00
Monica Capen (102)	Offline	0	0:00	0:00	0	0	0:00

Calls Waiting

Caller Name	Caller Number	Status	↑ Wait Time

